

LEADERSHIP TRANSFORMATION SERIES:

Winning Tools for Leaders

Building Empowered
Supervisory Team

CUSTOMER SERVICE PROGRAMS:

The Service Image

Service from the Heart

HIGH PERFORMANCE CULTURE PROGRAMS:

Building Self-Confidence

Success Begins With Me

Developing Winning Attitude

My Job My Pride

BUSINESS SKILLS/OTHERS PROGRAMS:

Winning Tools for Effective
Communication

Managing Expectation,
Tasks, and Time

7 Innovation Tools

Problem Solving and Decision
Making

Young Executive
Development Program

Harnessing Excellent Individuals
(Teambuilding)



7 INNOVATION TOOLS

IMPROVE PROCESSES AND GENERATE SOLUTIONS
USING THESE INNOVATION TOOLS.

INTRODUCTION

This program aims to facilitate the creation of innovative thinkers who possess a growth - oriented and thinking 'out-of-the-box' mindset to look for innovative solutions. Participants will be inspired to be more positive, adaptable, and pro-active in seeking for innovative solutions to deliver better products and services. This program will facilitate participants to learn to apply simple yet effective tools and techniques to generate ideas for innovation for winning business solutions and organizational success. Such staff will help towards creating a thinking workforce that is continuously looking for ways to innovate systems and processes in the building of a working culture that seeks to innovate to stay ahead in the demanding and competitive environment.

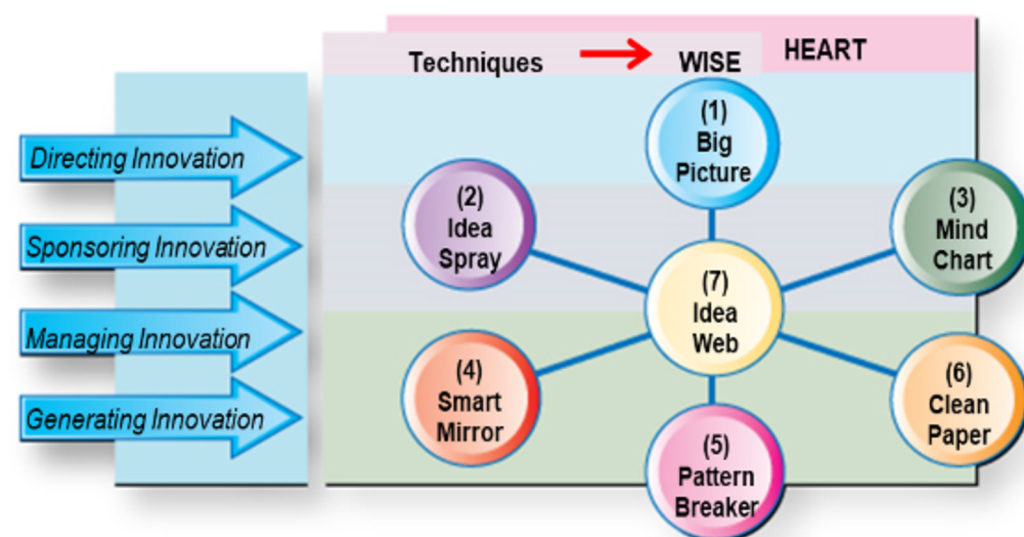
TARGET GROUP

THIS PROGRAM IS DESIGNED FOR THE MANAGER LEVELS

Potential positions include: managers, supervisors, executives, and team leaders

PROGRAM MODEL

The model upon which this program is designed is as shown below :



OBJECTIVES

At the end of the session, participants will be able to achieve the following objectives (as per module):

- Understand the methods in generating and managing ideas for innovation.
- Apply innovation techniques and tools for innovation & to improve work processes.
- Solve daily problems at organizational, departmental, family, and personal levels
- Inspire and influence subordinates to practice the innovation techniques and skills at the workplace
- Persuade subordinates to pursue for innovation & practice process improvement in own work area

PROGRAM OUTCOMES



DOCUMENTATION

A combination of the following documents and folders will be given to program participants to engage them in their learning. Using these documents helps participants retain knowledge and apply the techniques learnt.

1. PROGRAM FOLDER & NOTES

- Notes on tools & techniques
- Guide to tools & techniques

2. CERTIFICATE

- Program certificate

3. PROGRAM JOURNAL

- Record personal notes on the individual journey of change and progress

4. TOOLCARD

- Handy card on techniques & tools
- Brief outline for easy recall

5. TOOLBOX

- Handy booklet on notes
- A simple guide to the tools & techniques

